

## Important Information for our Spa World of Battle Creek Customers

As you may know, we have already been open two days a week at the Battle Creek retail store and were hoping to hire Summer help and open up more hours this Season. We have determined that is not going to happen and after many hours of strategic planning, we have made the decision to close the Battle Creek retail store as of July 1, 2024. Let me repeat that and make sure it is clear, we are only closing the Battle Creek retail store. So, what does that mean?

1. We are not going out of business.
2. We are still doing service, in the Battle Creek area, for our customers.
3. We are still doing retail hours and hot tub sales, in our Schoolcraft location.
4. You can still call the Battle Creek phone number, 269-964-7727, as it will ring in the Schoolcraft store.
5. No current Spa World employees will be affected by this change.
6. We will be rolling out a Battle Creek hot tub chemical delivery in the next few weeks. In the meantime, please call the Schoolcraft store if you need chemicals and we will do our best to accommodate you.
7. The new Schoolcraft store hours, as of July 1, 2024, are as follows: Wed-Fri from 9-6 and Sat from 9-2. The phone number is 269-679-5034. **Please note that we are only open on Wednesday July 3, 2024, in the Schoolcraft store because of the Independence Day Holiday and will resume the new hours, the week of July 7, 2024.**
8. This will take effect on July 1, 2024, and this week we will be open in Battle Creek Wednesday-Thursday from 9-5.

Again, please understand that this was not an easy decision to make, and we sure appreciate your patience and grace with our employees.